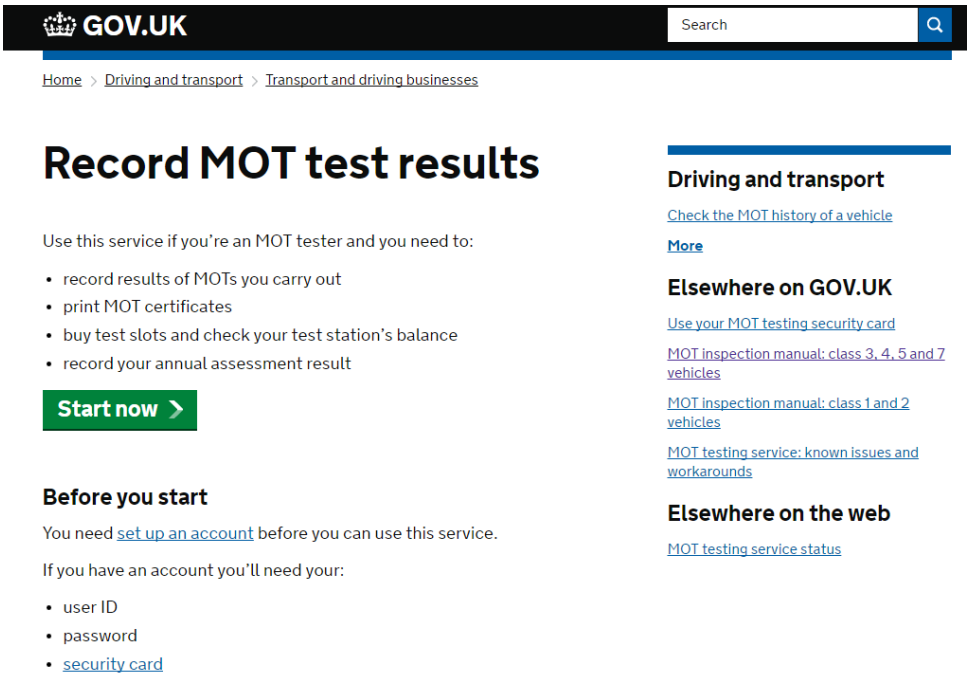
Setting up an MOT Testing Service Account

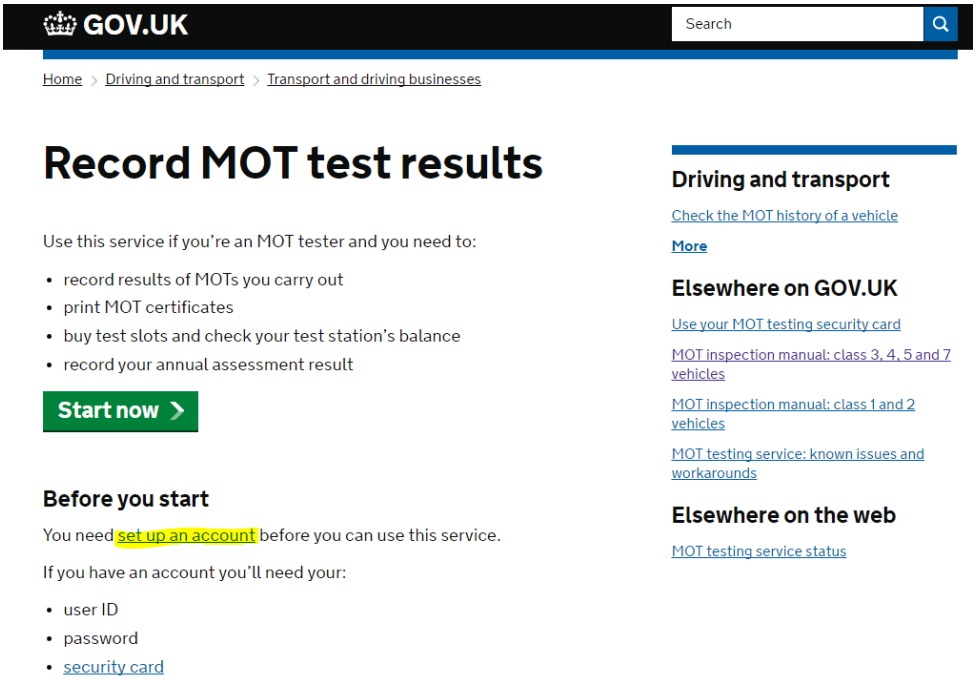
STEP 1

Visit the following website and save it as a favourite for future reference:
https://www.gov.uk/mot-testing-service



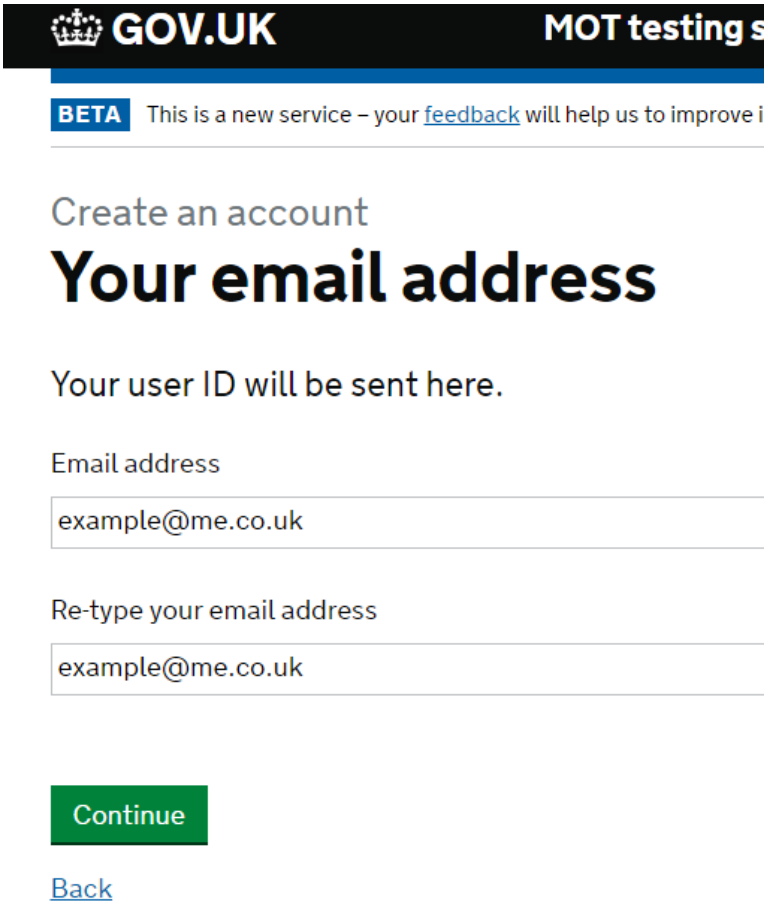
STEP 2

Click on the 'set up account' link as highlighted below in yellow.



STEP 3

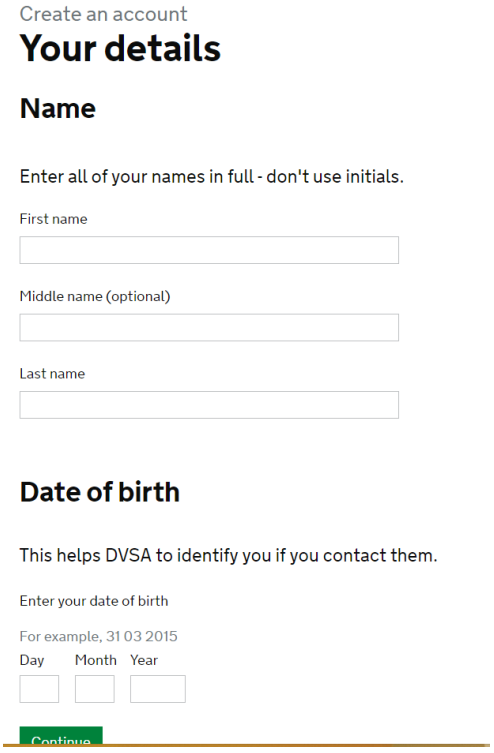
Enter your email address in both boxes and click ‘continue’.



STEP 4

Fill out the following details and then click ‘continue’:

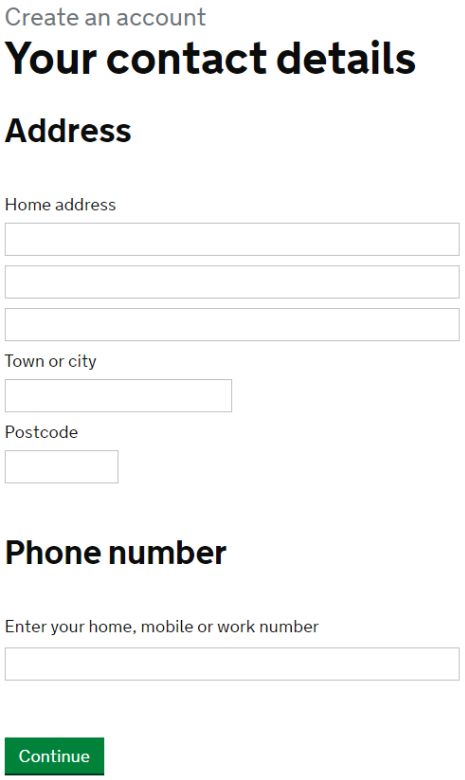
- First name
- Last name
- Date of Birth



STEP 5

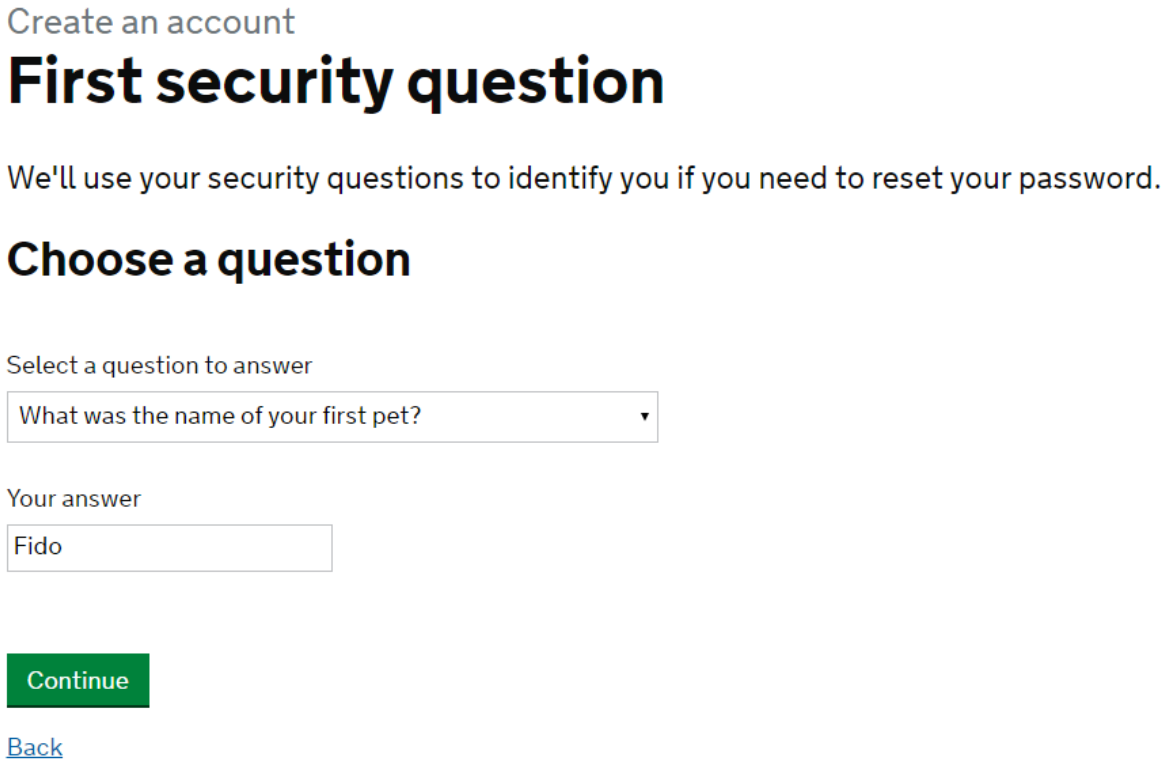
Fill out the following details and then click ‘continue’.

- Home address
- Town or city
- Postcode
- Contact phone number



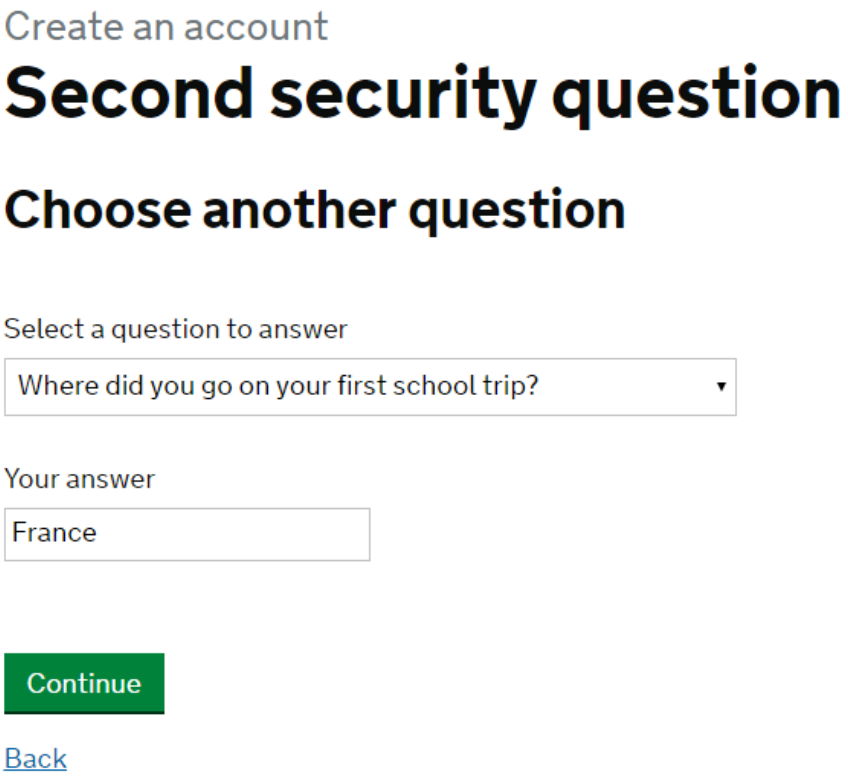
STEP 6

Use the drop down box to select a security question and type in your answer in the box provided. Then click ‘continue’.



STEP 7

Repeat step 6 above for your second security question and click ‘continue’.

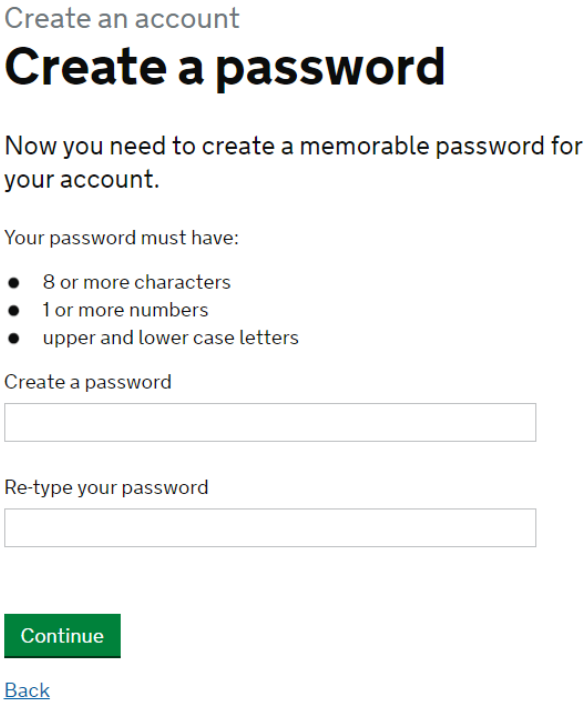


STEP 8

Create a memorable password with:

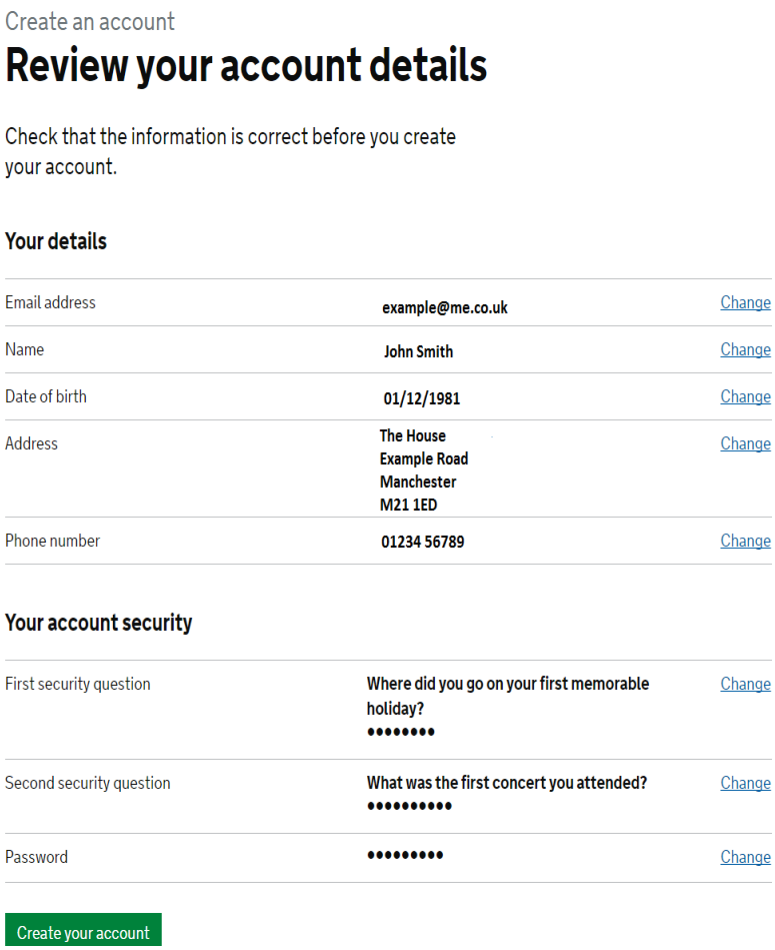
- 8 or more characters
- 1 or more numbers
- a combination of upper and lower case letters.

- Then click ‘continue’.



STEP 9

Review all your account details and click 'Create your account'.



Create an account

Review your account details

Check that the information is correct before you create your account.

Your details

Email address	example@me.co.uk	Change
Name	John Smith	Change
Date of birth	01/12/1981	Change
Address	The House Example Road Manchester M21 1ED	Change
Phone number	01234 56789	Change

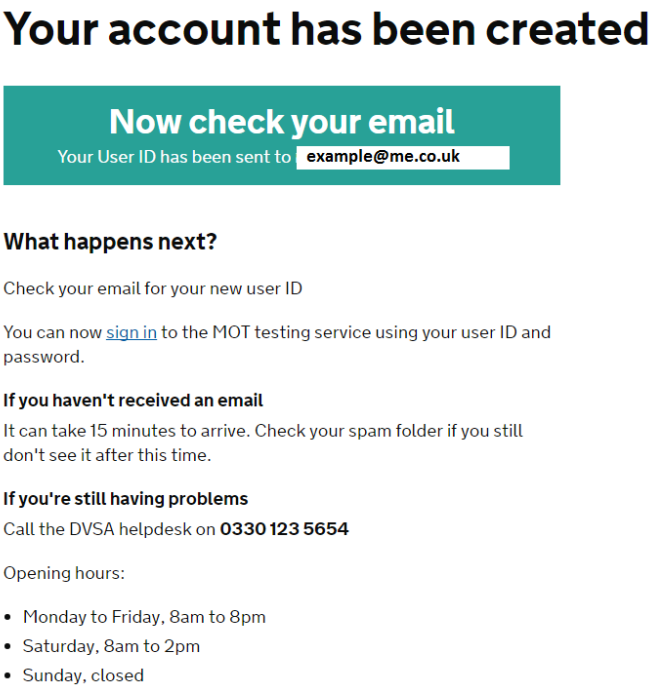
Your account security

First security question	Where did you go on your first memorable holiday? ••••••••	Change
Second security question	What was the first concert you attended? ••••••••••	Change
Password	•••••••••	Change

Create your account

STEP 10

Follow the steps shown on screen to now sign in to your MOT account. (**you will need access to your email account for this final stage**)



Your account has been created

Now check your email

Your User ID has been sent to example@me.co.uk

What happens next?

Check your email for your new user ID

You can now sign in to the MOT testing service using your user ID and password.

If you haven't received an email

It can take 15 minutes to arrive. Check your spam folder if you still don't see it after this time.

If you're still having problems

Call the DVSA helpdesk on **0330 123 5654**

Opening hours:

- Monday to Friday, 8am to 8pm
- Saturday, 8am to 2pm
- Sunday, closed